

# 导游英语口语测试题库（50 题）

## 1 Dialogue 1

As a local guide Xiao Li, you are picking up your group from the US led by Mr. Smith. You are holding a welcome sign with “Smith” and your company’s name on it. Your dialogue will include the following points:

- A. Greetings.
- B. Ask if the group is led by Mr. Smith.
- C. Inquire details concerned.

## 2 Dialogue2

Perform as a local guide to discuss the time of tomorrow’s morning call with the escort and ask him to inform the tourists. After confirming the time, call the housekeeping for morning call. Your dialogue will include the following points:

- A. Greet each other.
- B. Confirm the time of morning call.
- C. Ask the escort to inform the tourists.
- D. Call the housekeeping for morning call.

## 3 Dialogue3

Suppose you are a tour guide, after identifying your group, you find that one of the guests got one piece of his luggage lost and looks very anxious. You try to help him get it back. Your dialogue will include the following points:

- A. Soothe the guest.
- B. Ask for the details about the luggage: size, color, material etc..
- C. Try to contact the concerned department of the airport.

## 4 Dialogue 4

As a local guide, you are taking Tom, an individual guest from the airport to the hotel. Now he is talking with you when the coach is about to start. Your dialogue will include the following points:

- A. Introduce yourself and the coach to him on the way to the hotel.
- B. Answer questions asked by the guests.

C. General introduction to the hotel.

### **5 Dialogue 5**

The tour leader demands to change to a better hotel, and declares that he has booked one nearby. Perform as a local guide to make a dialogue with him. Your dialogue will include the following points:

- A. Make sure the reason for changing.
- B. Confirm with the group leader that the extra payment above stipulated price and the fees for canceling reservation should be covered by the tourists.

### **6 Dialogue 6**

The tourist is interested in Chinese paper-cut and wants to buy some pieces as souvenir. You are the tour guide and introduce Chinese paper-cut to the guest. Your dialogue will include the following points:

- A. Introduce the history and main features of Chinese paper-cut.
- B. Recommend some souvenir shops.
- C. Answer the relevant questions.

### **7 Dialogue 7**

Perform as a tour guide to see a couple off at the airport. The couple have stayed in China for two days. Your dialogue will include the following points:

- A. Make sure everything is in the luggage.
- B. Show your regret and ask for their impressions on China.
- C. Best wishes to the tourists.

### **8 Dialogue 8**

Several outbound tourists request that they stay behind to prolong their tour while the group has finished its scheduled itinerary and is going to leave China. Perform as the tour guide to make a dialogue with the following points:

- A. Make sure that the tourists' visas are valid after the intended tour.
- B. Help them with their flight and hotel.
- C. The tourists should pay for the expenses.

### **9 Dialogue 9**

A member of an inbound group asks to withdraw from the tour for an emergency at home. Act as the local guide to make a dialogue with him. Your dialogue will include the following points:

- A. Ask for the reason of withdrawing.
- B. Soothe the tourist.
- C. Tell him how to deal with relevant fees.
- D. Offer help for his leaving.

### **10 Dialogue 10**

A guest complains that there are too many sites of natural scenery in the itinerary and asks to change for some historical sites. Act as the local guide to make a dialogue with the guest. Your dialogue will include the following points:

- A. Apologize.
- B. Explain the reasons.
- C. Offer some historical sites.

### **11 Dialogue 11**

Act as a local guide to explain laundry service for your tour group. Your dialogue will include the following points:

- A. Tell the tourists the hotel has laundry service.
- B. Tell the tourists how to get this service.
- C. Tell the tourists they should pay laundry service by themselves.

### **12 Dialogue 12**

As the leader of your tour group, Miss Smith, comes to discuss the itinerary for the stay in the city. Your dialogue will include the following points:

- A. Introduce some famous spots on the itinerary.
- B. Give some advice on sightseeing.

### **13 Dialogue 13**

As a tour guide, when you notice a tourist look terribly weak at the breakfast time, you show concern for him and offer help. Your dialogue will include the following points:

- A. Show your concern.

B. Ask if the guest need seeing a doctor.

C. Give suggestions.

#### **14 Dialogue 14**

After a day's visit, one of your guests wants to go out by himself. Suppose you are the tour guide, make a dialogue with him. Your dialogue will include the following points:

A. Satisfy the requirement if it does not affect the whole plan of the group.

B. Remind the guest to take the name card of the hotel and not to stay out too late.

C. Ask the guest to be careful.

#### **15 Dialogue 15**

Suppose you are the tour guide and you are leading the guest to his room. But the guest is not satisfied with the noisy room facing the street. Your dialogue will include the following points:

A. Apologize for the inconvenience.

B. Give the reasons.

C. Promise to negotiate with the hotel manager.

D. Agree to change the room if there are any rooms available.

#### **16 Dialogue 16**

Suppose you are the tour guide, two inbound tourists tell you that they get in touch with their long lost friends and want to invite them to take part in the activities of the tour group. Your dialogue will include the following points:

A. Tell them that they should get the consent of the tour leader and other tourists.

B. Clarify the identities of the guests' friends.

#### **17. Dialogue 17**

Suppose you are the tour guide, one inbound tourist wants to buy some special souvenirs for his friends and asks for your advice. Your dialogue will include the following points:

A. Introduce the famous souvenirs of China.

B. Give directions of the souvenir shops.

#### **18 Dialogue 18**

Suppose you are a tour leader. You check out for your tour group in the front office. You ask whether your tour group could stay in their rooms until 3 pm. Your dialogue will include the following points:

- A. Identify yourself.
- B. Check out for your tour group.
- C. The flight for your tour group is due at 5:30 pm.

### **19 Dialogue 19**

A tourist lost his passport, and the group is going to travel by plane. Perform as the tour guide to make a dialogue. Your dialogue will include the following points:

- A. Listen carefully for his requirement.
- B. Solutions.

### **20 Dialogue 20**

As scheduled, the group will visit the Great Wall this morning. But it rains heavily and it's very dangerous for the guests. As a local guide, you want to cancel the arrangement and go to consult with the tour leader. Your dialogue will include the following points:

- A. Analyze the danger of going on the tour in such heavy rain.
- B. Apologize.
- C. Give explanations.
- D. Offer solutions.

### **21. Dialogue 21**

As a tour guide from China International Travel Agency, you are meeting an individual guest, Mr. Black from U.S.A. Your dialogue will include the following points:

- A. Identify the guest.
- B. Introduce yourself.
- C. Introduce your company.
- D. Make sure the luggage.

### **22 Dialogue 22**

As the operator in the travel agency, you are talking about the itinerary with an individual guest. Your dialogue will include the following points:

- A. Ask for the guest's expectation of the tour in the city.
- B. Give some suggestions about the tour arrangement.

### **23. Dialogue 23**

A tour leader goes to check out in the front office. Act as the tour leader to make a dialogue with the receptionist. Your dialogue will include the following points:

- A. Identify yourself.
- B. Check out (the tour group will leave the hotel at about 10:00 a.m.)
- C. Pay by credit card.

### **24. Dialogue 24**

Act as the local guide to call Summer Hotel to change your reservation for your tour group. But there is no room available. Your dialogue will include the following points:

- A. Tell the receptionist who you are.
- B. Tell the receptionist you would like one more double room for two new guests.
- C. Tell the receptionist to let you know as soon as possible if there are rooms available.

### **25. Dialogue 25**

As a local guide, your guests want to taste some local snacks and ask for your advice. Your dialogue will include the following points:

- A. Introduce some representative local snacks.
- B. Recommend the guests where to find the genuine snacks.

### **26. Dialogue 26**

Act as a tour leader to call Beijing Hotel to reserve rooms for your tour group. Your dialogue will include the following points:

- A. Tell the receptionist who you are.
- B. Give detailed information of your tour group.
- C. Confirm the reservation information again with the receptionist.

### **27. Dialogue 27**

A local guide to check out for the ten double rooms of your tour group in the front office, but the cashier makes a mistake. Perform as a guide, your dialogue will include the following points:

A. Identify yourself.

B. Check out ( the tour group will leave the hotel at about 10:00 a.m.) .

C. The group stay in the hotel for 4 days in all, but the cashier miscalculates the number of days.

### **28. Dialogue 28**

As a local guide, you find that there are two more tourist attractions in the escort, Mr. Smith's tour plan. When you check the itinerary with him, Mr. Smith insists that the trip should be arranged according to his plan. Your dialogue will include the following points:

A. Apologize to Mr. Smith for the mistake.

B. Find out how the mistake comes about.

C. Offer the possible solutions as well as the compensations.

### **29. Dialogue 29**

A tourist named Tom complains to you that his shower doesn't work. Act as the tour guide and make a dialogue with the guest. Your dialogue will include the following points:

A. Apologize to Tom for the inconvenience.

B. Ask him the detailed information.

C. Offer the solutions.

### **30. Dialogue 30**

A group is held up by the traffic jam. Act as the local guide to make a dialogue with the escort Mr. Smith. Your dialogue will include the following points:

A. Discuss the issue with Mr. Smith.

B. Ask Mr. Smith to help to soothe the group.

### **31. Dialogue 31**

A tour guide is bidding farewell to a tour group . Before checking out, there are a lot of things to attend to. Your dialogue will include the following points:

- A. Check the amount of the baggage with the tour leader to see whether they are damaged.
- B. Remind the tourists to confirm their own articles, especially travel certificates and valuables.
- C. To see if there are anything you can do for the tourists after their departure.

### **32. Dialogue 32**

A tour group is now on the way to the airport. Perform as the tour guide to bid a farewell to the tour group. Your dialogue will include the following points:

- A. Review the whole tour process and thank for the guests' cooperation .
- B. Ask the tourists for some advice .
- C. Make an apology to anything unsatisfied during the trip.
- D. Send the best wishes.

### **33. Dialogue 33**

Suppose you are the local guide and one of your guests tell you that his luggage is lost. Your dialogue will include the following points:

- A. Ask the guest to calm down.
- B. Inquire the details.
- C. Offer the solutions.

### **34 Dialogue 34**

Suppose you are the local guide and you accompany your guest to the hospital. You tell the doctor the symptoms of the guest. Your dialogue will include the following points:

- A. Describe the symptoms.
- B. Ask if the guest can continue the followingsightseeing activities.
- C. Inquire details concerned.

### **35. Dialogue 35**

A group is leaving for the next destination; act as a national guide to make a dialogue with the local guide for the leaving. Your dialogue will include the following points:

- A. Make sure the exact time of leaving.
- B. Take over the transportation ticket and luggage checks for the group.



### **36. Dialogue36**

As a local guide, you are on the way to a four-hour-ride scenic spot with the tour group. In order to enliven the atmosphere, you would like to organize some games. You turn to Mr. Smith, the tour escort, for help. Your dialogue will include the following points:

- A. Explain to Mr. Smith the purpose of the games.
- B. Clarify the rules.
- C. Award a prize to the winner.

### **37. Dialogue 37**

Act as a local guide. A coach suddenly stops on the way to the scenic spot, and the driver tells you that there is a mechanic error. After getting to know what happened, you have a conversation with Mr. Smith, the tour escort. Your dialogue will include the following points:

- A. Apologize to him for the inconvenience.
- B. Tell him that it's a minor problem and can be fixed in about half an hour.
- C. Organize some games or activities when the group are waiting .

### **38. Dialogue38**

Suppose you are a tour leader. The driver is parking the coach in the parking lot of Autumn Hotel. You and your tour group are still on the bus. Your dialogue will include the following points:

- A. Ask the tour group to stay in the coach until you come back from the front office.
- B. To ask the tourists for their passports.
- C. Ask the driver to keep the coach closed.

### **39. Dialogue 39**

Act as Mr. Smith, the local guide to go to the front desk of a hotel to check out for the group. The cashier greets him. Your dialogue will include the following points:

- A. Confirm all the rooms for the group.
- B. payment.

### **40. Dialogue 40**

Suppose you are the tour guide, one guest wants to buy some local fruits and does not know the way to the supermarket. Your dialogue will include the following points:

- A. Give directions.
- B. Give suggestions about the local fruits.

#### **41. Dialogue 41**

Suppose you are the tour guide, the guest complains that all the dishes are too spicy. Your dialogue will include the following points:

- A. Apologize.
- B. Give explanations.
- C. Offer solutions.

#### **42. Dialogue 42**

Suppose you are the tour guide and you find one of your foreign tourists is bargaining at a roadside stand over some “antiques”. You go forward and have a conversation with the guest. Your dialogue will include the following points:

- A. Persuade the guest not to buy antiques at the roadside stand.
- B. Offer some shops for authentic antiques with invoice.
- C. Introduce the customs rules regarding the antiques.

#### **43. Dialogue 43**

Act as a tour guide and answer the tour leader’s questions about Taoism in China. Your dialogue will include the following points:

- A. Question about Laozi.
- B. A brief introduction to Taoism.
- C. Explain the tenet of Wu Wei (无为) .

#### **44. Dialogue 44**

A local guide is taking a tour group on the tour of the Great Wall. Your dialogue will include the following points:

- A. Briefly introduce the Great Wall .
- B. Introduce the story of Meng Jiangnv.
- C. Introduce the function of the towers on the Wall.

D. Answer any questions by the tourists.

#### **45. Dialogue 45**

Some young tourists request that they should go swimming in a nearby beach. Act as a tour guide to make a dialogue with them. Your dialogue will include the following points:

- A. Patiently tell them open waters that are not intended for swimmer are dangerous for swimming.
- B. Take them to a swimming pool.
- C. Give them safety precautions.

#### **46. Dialogue46**

As a local guide, you are on the way to scenic spot with a group. Today you will attend the Water-splashing Festival of Dai People. The tourists seem to be quite interested in it. Your dialogue will include the following points:

- A. Introduce the Dai People.
- B. Introduce the traditional Water-splashing Festival.

#### **47. Dialogue 47**

As a tour guide, your guests want to know something about Chinese cuisine. Your dialogue will include the following points:

- A. Introduce some classical Chinese cuisine.
- B. Introduce some local special dishes.
- C. Recommend some restaurants.

#### **48. Dialogue 48**

Suppose you are a tour leader. You approach the front office of Autumn Hotel to check in for your tour group. Your dialogue will include the following points:

- A. Tell the clerk who you are.
- B. To check in for your tour group.
- C. Ask for bellman to carry the luggage.

#### **49. Dialogue 49**

Some tourists go out to visit the night market. Mr.Wang, their tour guide receives a call at 11 p.m. from occupants in Room 506, saying that they were robbed of their cell

phones and wallets at the night market by three knife-robbers. Make a dialogue with different characters in this cases including the following points:

- A. Ask the detailed information: when, where, how, the physical characteristics of the robbers.
- B. Call the 110 immediately after getting the above information.
- C. Report the case to the ground operators for directions.
- D. Soothe the tourists.

### **50. Dialogue 50**

A tourist in his group wants to move to another room because he cannot get much sleep while his roommate snores all night. Act as the local guide to make a dialogue with the national guide and the tourist. Your dialogue will include the following points:

- A. Ask the tour leader to help him exchange rooms with someone else in the group.
- B. If it doesn't work, confirm the available room.
- C. Tell the tourist to pay the extra fee, and the previously arranged room cannot be refunded.